



GoldMine® Cloud Workspace

Access Your Desktop, Applications & Data From All Your Devices...

GoldMine is an all in one and configurable CRM solution you can use to manage team productivity, improve sales process, initiate marketing, and capture customer service incidents. Thousands of companies use GoldMine as the one place to store pending and historical information about customers, prospects, and more. By sharing information across the company each person who interacts with your contacts can help to build enduring relationships.

GoldMine Premium Edition on the Cloud features:

- Contact management
- Sales and marketing
- Customer service
- Full feature set of GoldMine Premium Edition

GoldMine® Cloud Workspace is a Desktop as a Service solution that works like the standard desktop you use today. The difference? Instead of your applications, data and OS being stored on your PC, everything runs from our data centers in the cloud.

From your desktop, that you can access from any machine or device with an internet connection, you connect to all of your files, data and applications...from the road, at home or even when meeting with a client.

Quick & Easy Access from Anywhere

Access your files and applications from all your devices
Consistent user experience across your PC, laptop, tablet and smartphone
Quickly log into your desktop to access your applications and data with our responsive solution

Simplifies IT Management

Includes all OS and desktop updates
Includes all IT infrastructure, data backup and application support
Supports *Bring Your Own Device*: all devices can be used "plug/play"

Enhances Data Security & Business Continuity

Your applications, data and desktops reside in our secure cloud environment: data centers are SSAE-16 Type II, TIA 942 Class 4, PCI, DSS, HIPAA and Sarbanes-Oxley certified
Supports company disaster recovery plans by keeping all data secure and readily available

The GoldMine® Cloud Workspace

The Operating System

Windows 8 Experience (Windows Server 2012 R2)

Windows 7 Experience (Windows Server 2008 R2)

Delivery Technology

Microsoft RDS

Accessibility

HTML5 & Local Client

Browsers

Internet Explorer Chrome Firefox

Included Applications

Evernote Power Pivot Skype

Plug-ins

Silverlight Java Adobe Flash Player

Utilities

Adobe Reader 7-Zip Windows Explorer

Calculator PDF Printer Windows Media Player

Notepad Snipping Tool WordPad

Paint Task Manager

Storage

60 GB Across Company, Scalable as Needed

Backup

7 Daily, 5 Weekly Snapshots Retained

Internet Use

Unlimited Upload & Download

CPU/RAM

Multi-Tenant Infrastructure (Scalable) OR

Dedicated 1 vCPU/4 GB RAM

Anti-Virus

GFI

Web Content Filtering

Available

Local Printer/USB Redirection

Yes, for Most Devices

Customized User Settings

Yes, with Limitations

Subscription Applications

Microsoft Office 365

Subscription or Bring Your Own License

Microsoft Office Standard

Subscription Only

Microsoft Office Pro

Subscription Only

Microsoft Office Visio/Project

Subscription Only

Adobe Acrobat Standard/Professional

Subscription or Bring Your Own License

QuickBooks Pro/Premier/Acct

Subscription or Bring Your Own License

Add-On Features

Line of Business Applications

Bring Your Own License

Personal Storage (H: Drive - Private)

Scalable Storage, per GB

Company Storage (I: Drive - Shared)

Scalable Storage, per GB

Data Synchronization

nFinity Drive, other options available

Email Hosting

Hosted Microsoft Exchange from nGenx

Email Archiving

Available

Email Encryption

Available